

Jacqueline Schultz

11302 Morning Gate Drive
Rockville, MD 20852

Professional Experience

2005 to present – Suburban Hospital – Johns Hopkins Medicine

2016 – present **President**

2011 – 2016 **Executive Vice President, Chief Operating Officer – Interim President**

- Provide leadership and direction for all clinical, diagnostic and support departments within the hospital.
- Responsible for Quality and Risk Management
- Responsible for Community Outreach presence and activities

2010 – 2011 **Senior Vice President Clinical Operations, Suburban Hospital**

- Chief Nursing Officer
- Responsible for diagnostic and support services- Radiology, Laboratory, Pharmacy, Environmental Services, Maintenance and Engineering, Security
- Responsible for Planning and Community Outreach
- Responsible for Quality, Infection Control, Medical Staff Services, Medical Records, Occupational Health

2005 – 2010 **Senior Vice President, Patient Care, Suburban Hospital**

- Chief Nursing Officer
- Responsible for the operational direction of nursing services and care delivery in the following areas: Medical Surgical, Intensive Care, Emergency, Pediatrics, Case Management/Outcomes, Perioperative Services, Suburban Outpatient Surgical Center, Community Outreach, Cardio-Thoracic, Cardiology, Cardiac Cath Lab,

1999-2005 **Saint Barnabas Healthcare System**

2003-2005 **Vice President, Patient Care Services, Irvington General Hospital**

- Responsible for the strategic development, planning, and control of the delivery of patient care services for Medical Surgical, Intensive Care, Emergency, Hemodialysis, Perioperative Services, Transitional Care
- Chief Nursing Officer

Jacqueline Schultz - page 2

- Responsible for the operational direction of Pharmacy, Rehabilitation, Respiratory, Cardiovascular Laboratory, Cardiology, Family Health Center

1999- 2003 Administrative Director of Patient Care Services,- Monmouth Medical Center

- Responsible for the operational direction of 10 Clinical Departments, 434 FTEs representing clinical specializations of Women's and Children's Services, Medical Surgical, Critical Care, Hemodialysis, Clinical Education with an operating budget in excess of \$25 million.
- Responsible for directing 6 Administrative Supervisors in the operational management of the Medical Center on the off-shifts and weekends.
- Serves as Administrator on Call for the Medical Center
- In charge of areas of Nursing care deliver in absence of Vice President
- Member :Pharmacy and Therapeutics Committee, Medical Records Committee, Performance Improvement Committee, Nursing Executive Council, Chair- Care of Patients Accreditation Compliance Team, SBHCS Recruitment and Retention Committee, Professional Practice Council, Interdisciplinary Medication Task Force, Emergency Department Clinical Service Team, Education Council, Magnet Standards Steering Committee.

1998-1999 Director of Case Management/Nursing Quality – Monmouth Medical Center

- Directed functions of 15 FTE Case Manager and 5FTE Social Worker providing complete utilization review, case management, and discharge planning services for 350 bed Medical Center
- Responsible for tracking, trending, analyzing all commercial denials of payment
- Responsible for tracking and trending all quality issues, incidents and trends across all Nursing Units. Responsible for implementation of Nursing Peer Review
- Committee memberships: Chair – Long Stay Board ,Chair Continuum of Care Accreditation Compliance Team, Chair – Medication Task Force, Chair – Patient Care Quality Improvement Committee , Member of Steering Committee SBHCS system wide initiative to standardize denial tracking

1997-1998 Case Management Coordinator, Mountainside Hospital, Montclair NJ

- Management responsibility for a department of 8 FTE of Case Managers and 4FTE of Licensed Social Workers.
- Responsible for tracking, trending, analyzing and appealing all commercial denials of payment. Responsible for managing the federal Medicare and Medicaid standards regarding acute care utilization management.
- Development, implementation and enforcement of all policies and procedures related to departmental activities including computerized documentation standards.
- Participant in the development and implementation of Atlantic Health System wide critical pathways.
- Member: Mountainside Hospital UR/Quality Improvement Committee, Nursing Management Committee, Mountainside Hospital Service Excellence Committee, Chair, Medical Records Clinical Pertinence Review, Department of Internal Medicine/Family Practice.

1993-1997 Nurse Manager, Mountainside Hospital, Montclair, NJ

- Twenty four hour responsibility for three 34 bed units; clinical specialties: Telemetry, Surgery and Orthopedics with approximately one million dollar budget and 100 FTEs.
- Member of Nursing Process Review Committee, Nursing Management Committee, Nursing/Dietary Task Force, Pharmacy and Therapeutics Committee, and Case Management Committee

1990-1993

Clinical Director, Education Services and Quality Assurance, CentraState Medical Center, Freehold, NJ

- Responsible for a department of eight clinicians and six nurse educators (14 professionals), clinical areas include obstetrics, geriatrics, enterostomal therapy, medical surgical, and operating room
- Responsible for the development and implementation of all nursing department policies and procedures
- Coordinates indicator identification, quality monitoring activities, and quality assurance reporting for the 18 units within the nursing department
- Facilitate quality improvement initiatives and continuous quality improvement activities
- Hospital Committee Activities: Nursing Quality Assurance, Patient Care - Collaborative Practice, Nursing Policy & Procedures, Nursing Council, Nursing Education, Clinical Practice Committee

1987-1990

Medical Surgical Clinical Specialist, CentraState Medical Center

- Responsible for nursing orientation of newly hired RNs and LPNs; internships of GNs and GPNs; orientation of foreign recruited nurses; direct patient care; clinical supervision and classroom teaching of refresher nurses; designing in-service education programs for staff RNs and LPNs
- Troubleshooting clinical problems
- Managed three clinicians in the Medical Surgical clinical areas

1985-1987

Staff Education Coordinator, CentraState Medical Center

- Responsible for weekly educational programs and updates for staff nurses on the day shift, as well as coordinating nursing education programs hospital wide, on three shifts
- Supervised evening, night and critical care staff education instructors
- Per diem Staff Nurse

1983-1985

Staff Education Instructor, CentraState Medical Center

- Responsible for weekly education programs and updates for staff nurses on the evening shift

Education

MSN, Seton Hall University

BSN, Cornell University New York Hospital School of Nursing

Nursing Management Post Graduate Certificate, College of New Jersey

Certifications

RN, CNA, BC Nursing Administration, Advanced ANA